

About handling J-PARC users for Coronavirus Disease 2019 (COVID-19)

J-PARC Center Users Office

◇Notes for users

If you have any of the following symptoms, please take the measures below depending on the day and time.

- You have had cold symptoms or a fever of 37.5°C or over for four days or more.
- You have a strong feeling of weariness (fatigue) or shortness of breath (difficulty breathing).
- If you are a senior citizen or have an underlying disease, and you have had the symptoms mentioned above for about two days.

If you have any symptoms, please contact us by telephone and refrain from coming to Users Office (UO) or Dormitory Office in person.

If you experience any symptoms outside the J-PARC facility, please stay in the dormitory and refrain from entering the facility.

■Weekday daytime (9:00-17:00)

A user contacts UO by telephone. <Hearing of the condition and travel history>

J-PARC Center Users Office 029 – 284 - 3398

<Flow of handling>

1. UO contacts the consultation center (Hitachinaka Health Center) and ask for advice.
2. UO tells a user what to do.
3. Go to the hospital by ambulance or another method.

■Weekday night (17:00-9:00), Weekends and holidays (24 hours)

A user contacts a contact person of the user by telephone.

(Contact person) Hadron : Facility Manager
Neutrino : Facility Manager
MLF : Instrumental scientist of the beamline

<Flow of handling>

1. A contact person contacts UO.
2. UO contacts the consultation center (Hitachinaka Health Center) and ask for advice.
3. UO tells a contact person what to do.
4. A contact person tells a user what to do.
5. Go to the hospital by ambulance or another way.